

consumeraction

Become a network Affiliate member:

Consumer Action has nearly 7,000 network affiliates. Our Affiliate membership (\$75 a year) is available to non-profit organizations, government entities, credit unions, cooperative extension programs, and consumer and advocacy groups that are committed to improving financial health for low- and moderate-income, limited-English-speaking and other underrepresented consumers.

Become an Associate member:

Consumer Action's Associate membership (\$75 a year) is available to small business owners, financial coaches, financial counselors, credit counselors and community educators who are committed to improving financial health for low- and moderate-income, limited-English-speaking and other underrepresented consumers.

As an Affiliate or Associate member, you will have the ability to access professional development content for community educators, financial coaches and counselors; webinars; multilingual publications to help you to expand your reach to limited English proficiency (LEP) consumers; headline news; social media content; and newsletters to keep you informed on the latest scams, special surveys, in-depth reports and timely news stories on a variety of consumer protection issues.

We help our members to deliver the best service to their clients by keeping them informed on legislation, training them on grassroots advocacy, educating them on a variety of emerging issues and introducing them to new technology to enhance their ability to distribute financial technology and financial education tools to consumers to improve financial health.

Consumer Action Affiliate and Associate member benefits include:

- Train-the-trainer events with expert-led sessions (Note: In-person events may not occur annually in member's geographic region, but members have the ability to receive training materials from training events via DropBox.)
- Minimum of four professional development webinars annually (The fee for non-members is \$10 per webinar.)
- Six free multilingual publication orders annually for one site address (Additional orders will be billed based on the quantity of materials ordered. Non-members pay a minimum of \$15 per order.)
- Opportunity to apply for free or paid admission to our National Consumer Empowerment Conference and pre-conference reception
- Convening of members to foster peer-to-peer collaboration (Affiliate member benefit)

Affiliate membership term and fee:

The membership period is from April 1 through March 31 of the following year. Agencies with multiple sites will need to apply for a membership for each site. The membership fee is \$75 per site.

Associate membership term and fee:

The membership period is from April 1 through March 31 of the following year. The membership fee is \$75. (Please check the one box below that most closely describes your role.)

Small business owner Financial coach Credit counselor Community educator

Publication ordering fees:

The first six publication orders for one site are free with annual membership. Any subsequent orders will be charged as follows (non-members pay these fees for all publication orders):

- \$15 for 1-500 copies
- \$30 for 501-1,000 copies
- \$45 for 1,001-1,500 copies

Webinar fees:

- A minimum of four webinars are free with annual membership.
- For non-members, the fee is \$10 per person per webinar.

Affiliate and Associate membership eligibility criteria:

All members must demonstrate a commitment to serving low- and moderate-income or other underrepresented consumers to improve financial health and financial capability.

The organization or Associate member serves/advocates for a constituency that is at least 50 percent low-to-moderate-income and/or underrepresented (e.g., disabled, communities of color, immigrants, limited English proficiency (LEP), veterans, servicemembers, etc.).

Yes
 No

The organization or Associate member adheres to the highest ethical standards of conduct and acts in accordance with all local, state and federal laws.

Yes
 No

The organization or Associate member is mission-aligned with Consumer Action and agrees to support Consumer Action in the areas of reporting success stories, attending online or in-person events and/or ordering publications to improve consumers' financial health.

Yes
 No

The organization or Associate member agrees to use Consumer Action materials for instructional or educational purposes only and provide proper attribution to Consumer Action for use of its materials. (Attribution must state: *Source: Consumer Action, www.consumer-action.org. All rights reserved.*)

Yes
 No

Is your agency interested in signing on to letters in support of specific policies or legislation to improve consumer protections in the areas of housing, insurance, telecommunications, privacy and personal finance?

(Note: The inability of staff to sign support letters will not preclude organization from becoming a member.)

- Yes
- No

If you are an Associate member, will you consider signing on to letters in support of specific policies or legislation to improve consumer health?

- Yes
- No

Contact information:

Name: _____

Organization name: _____

Address: _____

Telephone: _____

Email address: _____

Total number of sites/offices: _____

Ways to become a member:

- **Online:** <https://www.consumer-action.org/affiliate>. You may fill out an application and pay online with a debit or credit card or PayPal.
- **By mail:** Print out this 3-page membership form and mail it with your check to:
Consumer Action
1170 Market Street, Suite 500
San Francisco, CA 94102
- **By fax:** Fax this completed 3-page form to us at 415-777-5267. Consumer Action will send you an invoice.

For help with the online form or billing questions, contact membership@consumer-action.org.